# JOB PURPOSE

## Developer

# Company Background

Catton Hospitality, established in 2010, is a group of leisure-based businesses including software, consultancy & training. We also operate three pub restaurants. Our purpose is to improve productivity within the hospitality sector, using software and consultancy. Our flagship software, S4Labour, was created in 2012 in response to requests from hospitality clients for an efficient labour scheduling tool and is used to optimise labour scheduling and management.

Our aims are to:
- Provide our clients with ever superior customer service
- Understand better our clients' labour costs
- Improve their profitability and labour productivity
- Supporting our customer in improving their service

## S4 was 'built by operators, for operators' and is one of our unique selling points

Given labour can account for +30% of operational costs in hospitality, there is a clear need for a tool that matches labour supply with demand and is easy for operators to use and interpret.

We are providing an easy to use, intuitive system which helps people run their business better. We are a people business.

## S4Labour is now deployed in over 1,000 UK sites and receiving fantastic customer feedback

We also have an experienced team of consultants who have worked in the industry for most of their professional careers (our CEO is also a qualified beer sommelier and our CTO a trained chef!) so understand our clients' needs.

Catton Hospitality is a small, friendly, exciting and highly ambitious and innovative business. We are expanding rapidly, with an annual growth rate of circa of 50% a year with more new products being developed.

We have highly-driven, enthusiastic and dedicated colleagues, who contribute to a culture focused on customer care, commercialism and credibility.

## Our motto is 'positive, professional and have fun whilst working your socks off.'

You will have real accountability and ownership from day one, coupled with a comprehensive induction and training. This is the role today, but we want to know where you can take it in the future. Besides the role we would love to know what else you could bring to our organisation.

If you get excited at the prospect of helping to build a small company while developing yourself and challenging us, then we'd love to hear from you.

# **Developer**

## Job purpose

To develope and improve the design & functionality of our web-based services, through intuitive design and effective code development

## Role description

- Work as part of a team to deliver technical solutions but capable of being independently productive.
- Be involved with requirements gathering.
- Propose technical/design solutions.
- Assist with the day-to-day resolution of helpdesk tickets and maintenance work.
- System and API development work in line with best practice.

## Qualifications, experience and knowledge

- C#, MVC, JQuery, CSS, HTML, MySQL, Entity Framework

*Because of the nature of this position, these skills would be highly desirable.*

- Web site design
- Photoshop
- AJAX
- UI Prototyping
- Xamarin through Visual Studio (C#)

Where possible we would like to see examples of your work prior to interview as part of the selection process.

## Beneficial skills, key competencies and personal qualities

- A confident self-starter, with initiative, enthusiasm and drive. Proactive in approach.
- Creative, hardworking and resourceful
- Great planning, prioritising and organisational skills
- Diligent and meticulous
- The ability to thrive under pressure
- Keen to learn and improve.
- Friendly, helpful, with a desire to deliver excellent customer service
- Excellent verbal and written communication skills
- Commercial approach
- Interest in the hospitality business
- Team player

## Department and Location: Development team based at our Banbury office

## Working Hours:

## Reporting to: Chief Technical Officer

## Direct reports: None

## Remuneration

- Competitive basic salary, commensurate with experience
- Opportunity to join Catton share scheme after one-year service*
- 33 days holiday plus bank holidays
- Private personal Healthcare *
- Life Assurance (1x salary) *
- Office based role
- 1 months' notice period

*qualifying period and other criteria applies

## Other benefits

- Rewards and incentives
- Staff functions and events
- Free parking on site
- Friendly working environment
- Regular training and development